

## **TERMS & CONDITIONS**

### **1. Trials**

- a. Trials are held from Monday - Friday at a pre disclosed location set by Sana Nurani Makeup, or if requested, at the client's home. Travel fees may apply if a trial is held at a client's home.
- b. Trials are very rarely ever held on weekends, due to work capacity and previous bookings. In the off-chance that a trial is held on a weekend, please note that the weekend day rate of £250 will apply.
- c. We hold trials during daylight hours only as it is crucial that we have natural light when applying makeup.
- d. Trials can take anywhere from 2 to 4 hours depending on the service and the look we are trying to achieve.
- e. In the event that a client wishes not to continue with a booking after the trial, the trial fee is NON REFUNDABLE.
- f. If a second trial is requested, the price will remain the same as the first trial.
- g. During our busy season, we reserve the right to refuse trials for bridesmaids/others.

### **2. Travel Fees**

- a. All travel fees will be discussed with clients before invoicing.
- b. We charge £0.45p/mile for travel beyond London Zone 4 with a minimum fee of £10.
- c. For travel times that exceed two hours, we may ask the client to book accommodations for the artist/Sana, especially for early morning starts.
- d. Parking fees will need to be covered by the client.

### **3. Assistants**

- a. For large bridal parties or early morning ceremonies, it may be necessary for Sana to bring an assistant with her in order to complete your booking size in a timely fashion. If this is the case, an assistant fee of £100 will be applicable.

### **4. Deposits**

- a. In order to reserve your wedding date a deposit of £75 is required. This deposit is non refundable in the event of a cancellation (please see Section 7 for details on cancellations).
- b. The deposit will be applied against your final invoice NOT your trial fee.
- c. Please note the deposit and trial fees are SEPARATE fees.

### **5. Payments & Invoicing**

- a. All Bridal Trial invoices are due 1 week prior to the trial.
- b. Wedding Day invoices are due 6 weeks prior to the wedding day, the deposit paid will be deducted from the wedding day balance.
- c. All payment details will be noted on the invoice.
- d. For clients from out of town, we also accept all major credit cards and Paypal.
- e. Late fees will apply to any invoices that go over 2 weeks unpaid.

### **6. Minimum Booking Size**

- a. Due to the nature of our business and high demand, we reserve the right to enforce a minimum booking size/minimum spend, particularly during our busy season.

7. Cancellations & Booking Size Changes

- a. Clients have 2 weeks after their deposit has been paid to cancel or change their booking size with no fee.
- b. After this two week period, deposits become non-refundable and the original invoice amount will be enforced regardless of change in booking size.
- c. In the unlikely event that Sana or your artist falls ill and is unable to complete your bridal booking on your wedding day, we have a team of trusted artists who we will call upon to complete your booking.

8. Destination Weddings

- a. For all our clients getting married abroad, Sana Nurani Makeup will book all their own flights, travel to and from venue and accommodation.
- b. There is a meal per diem applicable to all Destination bookings of £15/day.
- c. We make every effort to book the most affordable flights and accommodation for all our Destination clients.
- d. Due to loss of earnings when travelling for Destination bookings, we charge a fee of £175.
- e. Destination Weddings are subject to all the same invoicing & cancellation terms stated above in sections 5 & 7.

9. Last Minute Bookings

- a. Any bookings made within 12 weeks of a wedding date is considered a last minute booking.
- b. All last minute bookings are subject to the following payment terms:
  - i. Trial payments will be due 1 week before the trial date;
  - ii. Deposit payments will need to be made at the time of booking in order to secure the wedding date;
  - iii. Deposit payments will be non-refundable once received;
  - iv. Should a client wish to book a secondary trial, Sana Nurani Makeup reserves the right to refuse based on scheduling;
  - v. All last minute wedding bookings will be required to pay their final invoice within 5 days of their trial date.

10. Images/Social Media/Marketing

- a. Unless expressly stated by the client in writing, all images taken by Sana or a member of Sana Nurani Makeup, of the client or member of the bridal party, may be used by the artist/Sana on social media, websites or for marketing purposes.